

PILON SCHOOL OF BUSINESS

# Business Analysis and Process Management

This program gives you the skills you need to improve operational efficiency, save money, and drive business value.

94%

**Employer Satisfaction\***  
with the knowledge and skills that our graduates possess.

**Ontario College  
Graduate Certificate**

**Program Code:** PBAPM

Full-Time | Hazel McCallion Campus | 1 year  
(2 Semesters)



**Gain in-demand skills to help employers improve operational efficiency.**

## Things you'll do and learn

- Develop business processes to achieve organizational goals.
- Integrate appropriate technologies for analysis and development of business processes.
- Create sound business arguments, using financial and cost analysis to justify any process change.
- Use SAP enterprise resource planning software (Sheridan is a member of the SAP University Alliances program).

## Innovative learning

- Case Studies: allow you to explore practical situations in a structured learning environment.
- Industry Project: As part of a small consulting team, you'll tackle a real business problem with a client company.
- Co-op: At the end of the academic portion of the program, you may apply to participate in a work term to gain further hands-on experience.

## Alternative schedule

To accommodate the schedule of working adults, this program is delivered in an alternative mode. Classes meet two evenings a week, Saturday mornings (in the fall term), in addition to three intensive one-week sessions (one in each of October, December and April). The remainder of the program is presented in a convenient online format.

## Admission Requirements

### Program Eligibility

- Postsecondary diploma or degree.

and/or

- Demonstrated competence through related work and/or educational experience.

### Applicant Selection

Eligible applicants are selected on the basis of previous academic achievement, and/or demonstrated experience.

In some cases, applicants may be requested to submit a résumé, which includes details of related work experience, and a cover letter, which summarizes their career goals and reasons for wanting to take this program.

Postsecondary transcripts, indicating courses completed to date, must be submitted to [ontariocolleges.ca](http://ontariocolleges.ca) at the time of application.

Domestic applicants with education outside of Canada must have their transcripts assessed for equivalency through ICAS or WES. A comprehensive (course-by-course) post-secondary credential assessment is required.

Applicants who do not meet the admission requirements for this program will be assessed and advised individually and may be considered for other, related programs.

Refer to the website for full admission requirements.

## Career Opportunities

As a graduate of Sheridan's Business Analysis and Process Management program, you'll have gained skills that are highly valued by employers in Canada, the United States and Europe.

### HERE ARE SOME JOBS YOU MIGHT FIND:

Business Analyst

Project Manager

Business Process Analyst

Supply Chain Analyst

Change Management Specialist

Global Process Architect

Operations Planner

Process Adviser or Analyst

## Courses

### SOME OF THE COURSES YOU CAN EXPECT TO TAKE IN YOUR PROGRAM

Applied Financial Analysis

Business Processes

Corporate Responsibility

Operations Management

Public Sector Case Studies

Supply Chain Case Studies

Note: See website for specific terms and course listings.

## More information



**Website:**  
[sheridancollege.ca](http://sheridancollege.ca)



**Facebook:**  
[facebook.com/sheridaninstitute](https://facebook.com/sheridaninstitute)



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There's no better way to get a sense of Sheridan than with a personal visit. Book a tour and see for yourself!



[tours.sheridancollege.ca](http://tours.sheridancollege.ca)